



Your Logo - Your App - 24 Hour Customer Smartphone Ordering

Its Here! Your Company Branded mobile device app to allow your customers to place orders on the go 24/7.

Invite your customers to download the app, they register , get a login name and password. Within minutes they can be placing orders which are delivered to your server day or night.



Allow your customers to order through their smartphones in a few easy steps! Advertise your promotions and improve your reach.

Fast Order placing for your customers while checking shelf stock, or a request from their retail customer.... while on site at the shelf any time day or night.

Give your business the Big Brand Look!

With your Company Logo on Your App, chances are your customers will be impressed. Stand out and be available 24/7.



Excellent Customer Service



Long lasting Customer Relationships are formed on the basis of providing excellent customer service .

Territory managers cannot possibly be in front of every customer 24/7. iArcos Customer Ordering app compliments their visits and allows orders placed out of company working hours. Free up telesales resources to concentrate on customer needs.

Using iArcos, your customers can rely on an efficient ,fast and reliable delivery of products as once the order is placed it is delivered to you to be processed.

FEEDBACK



Weekly Feedback report.

As the week unfolds the weekly feedback form can be updated daily with data gathered while doing business. Pin point strengths and weakness 's and gauge the general mood of your customer base.

Targets.

Territory managers will review individual targets regularly. Whether targets are by product group or by customer, sales figures are automatically updated giving a clear picture of what is left to be achieved.



Territory Management.

With Arcos, managing territories is very simple. Territories can be temporarily switched to allow for holiday cover, providing the new representative with all previous customer activity .

Customer Surveys.

Measure your customer satisfaction and identify unhappy customers.

Customer satisfaction surveys gather more feedback from genuine customers in real time, allowing you to identify problems quickly.



Customer buying groups.

The Majority of customers now a days are part of one or more buying groups. With Arcos customers are identified as being part of a group whether i.e. a branch, or belonging to a buying group to avail of better discounts.



